

**PT PERTAMINA (PERSERO)  
DIREKTORAT PENGOLAHAN**

# **Pertamina Energy Management System (EMS)**

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# Energy Efficiency transformation for an oil refining company

- We are a National Oil Company in south east Asia with a refining capacity of 1 MBD i.e., **~1% of global refining capacity**
- For a refinery, energy cost forms ~60% of operating cost, hence the **opportunity for EE is immense**
- Set up **Energy Management System (EMS)**

## Scope of EMS

### Performance

- **Identify EE initiatives** to reach best-in-class performance
- **Implement 3** operational improvement initiatives as Value Accelerators
- **Set up** implementation for 2 Capex Initiatives



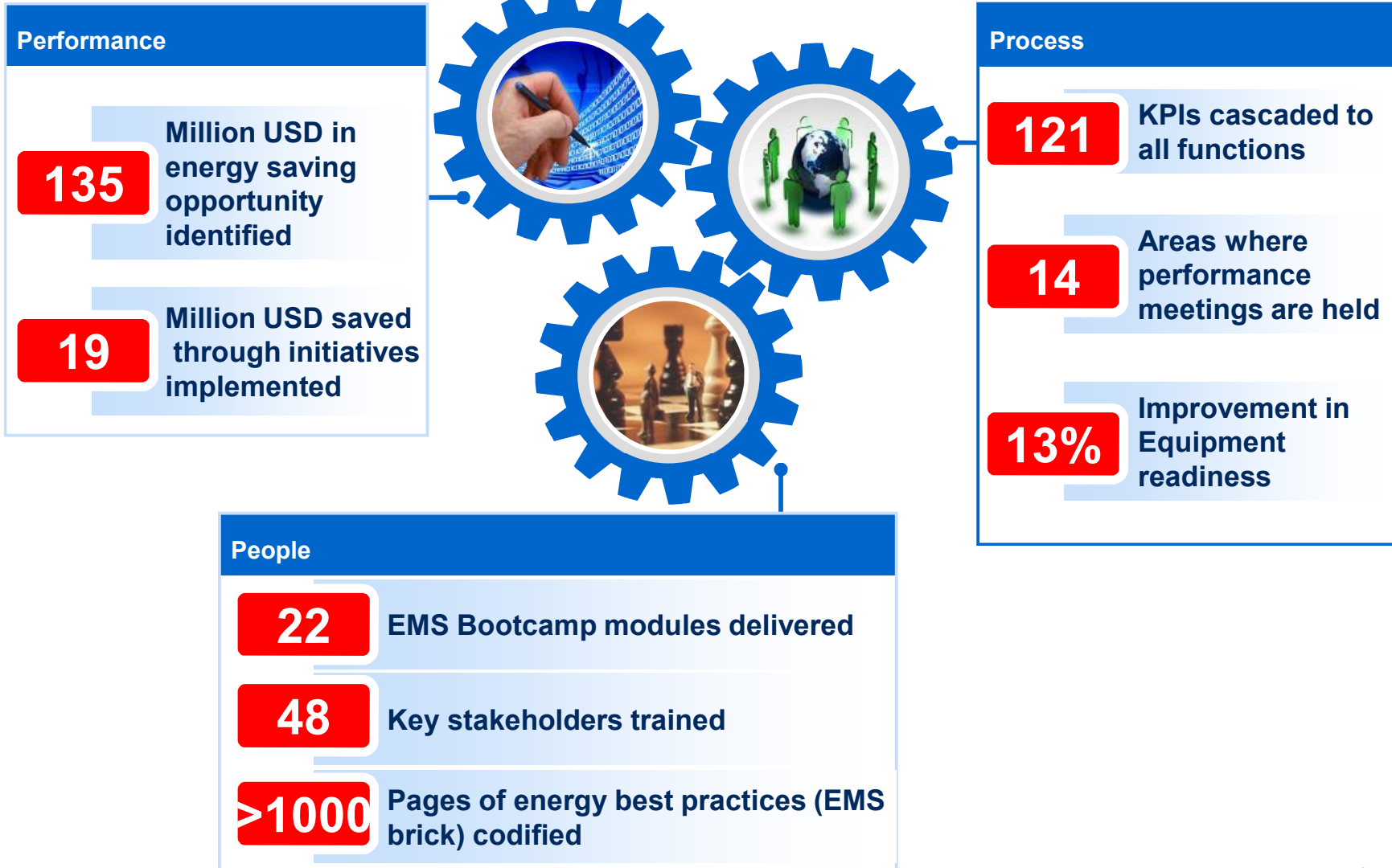
### Process

- **Improve** equipment readiness to support energy efficiency
- **Identify and cascade** energy KPIs and KAI's from GM to Operators
- **Implement** performance monitoring and dialogues system

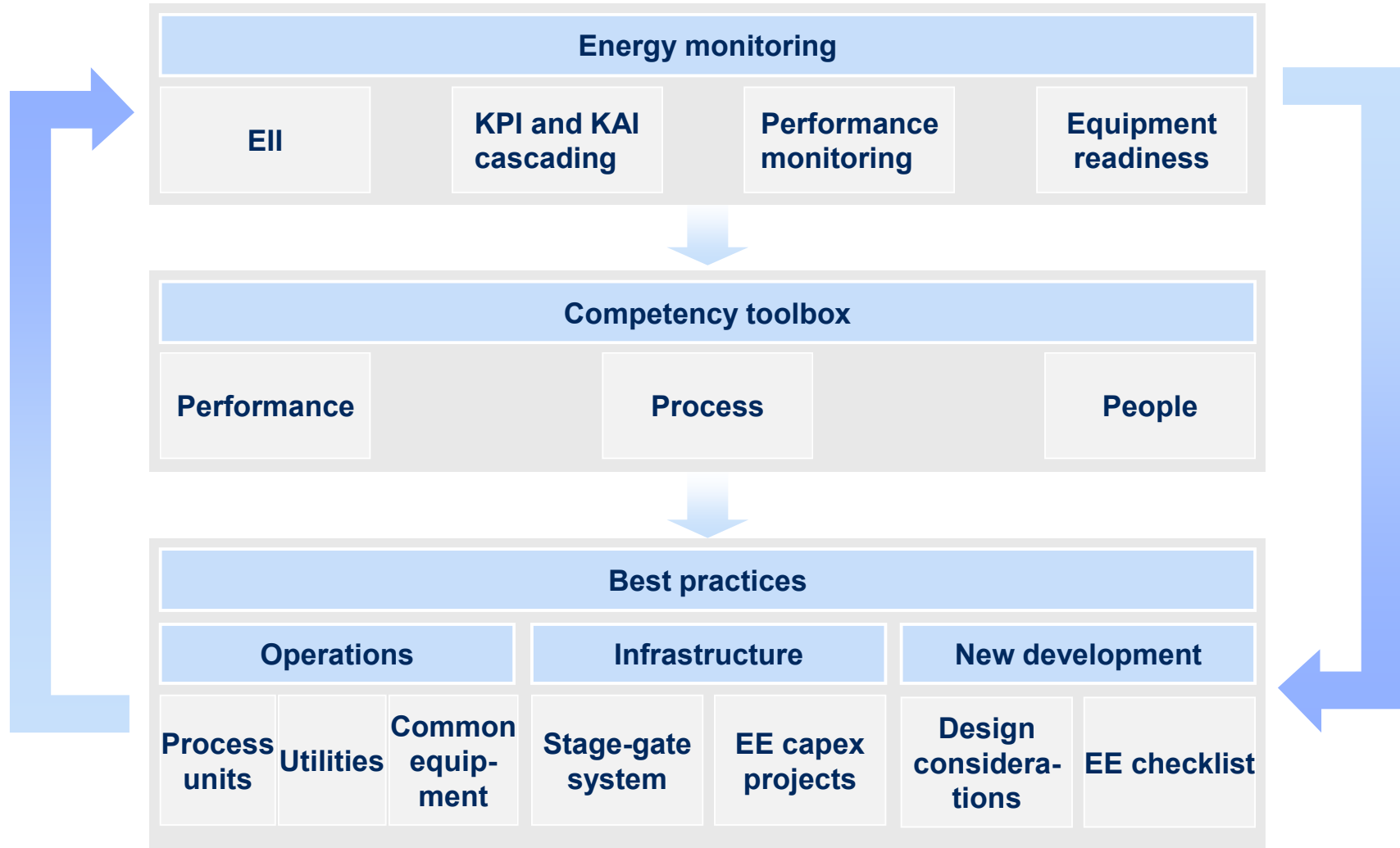
### People

- **Build** capability to sustain program
- **Codify** technical and non-technical aspects of project in 'EMS Brick'
- **Set up** frontline engagement system




# EMS has achieved impact across all 3 areas of the transformation framework (for 2 Refinery units)



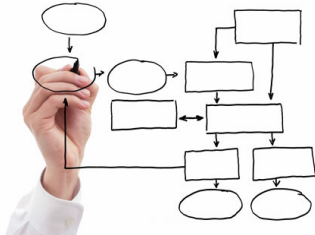


# The end-to-end Energy Management System



# Before and after of EMS program

	Before	After
<b>Overall</b>	<ul style="list-style-type: none"> <li>▪ Different energy practices across all sites</li> </ul>	<ul style="list-style-type: none"> <li>▪ Standardized energy management system across all sites</li> </ul>
<b>Performance</b> 	<ul style="list-style-type: none"> <li>▪ Year and year incremental improvement target</li> <li>▪ Distributed initiatives not clearly linked to meet target</li> </ul>	<ul style="list-style-type: none"> <li>▪ 4 year target to reach top quartile performance</li> <li>▪ Consolidated initiatives to meet target</li> </ul>
<b>Process</b> 	<ul style="list-style-type: none"> <li>▪ Energy KPIs for selected functions only e.g., production, engineering</li> <li>▪ Energy discussed only in selected meeting e.g., hydrocarbon meeting</li> </ul>	<ul style="list-style-type: none"> <li>▪ Energy KPIs for all energy related functions incl. maintenance, procurement</li> <li>▪ Energy discussed in all crucial meetings e.g., operations meeting, reliability meeting</li> </ul>
<b>People</b> 	<ul style="list-style-type: none"> <li>▪ No specific training on energy efficiency</li> <li>▪ Only 1 unit level energy competition</li> </ul>	<ul style="list-style-type: none"> <li>▪ Comprehensive capability building toolkit incl. 22 modules</li> <li>▪ 3 different energy competitions at individual and group levels</li> </ul>

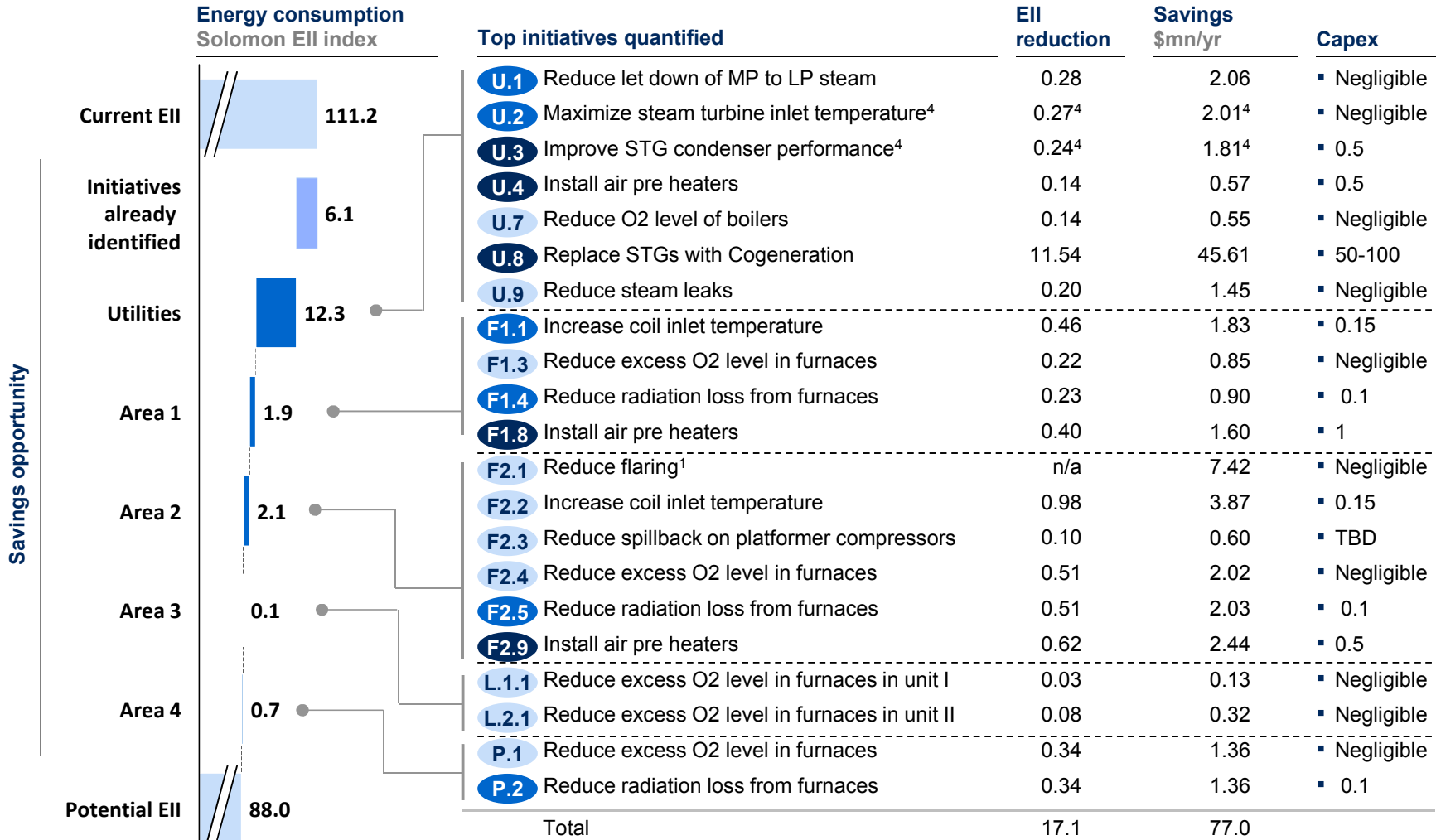
## However, there are some challenges that we faced in rolling out EMS

Issue	How it was addressed
 <p data-bbox="611 363 882 486"><b>Adherence to new processes and procedures</b></p>	<ul data-bbox="987 363 1946 651" style="list-style-type: none"><li>▪ <b>Communication</b> cascade about the program and what each member is required to do</li><li>▪ <b>Coaching</b> through 3 bootcamps to ensure employees feel confident that they can implement change</li><li>▪ <b>Role modeling</b> by senior management to get involved in project</li><li>▪ <b>Formal mechanisms</b> such as KPIs</li></ul>
 <p data-bbox="611 710 840 833"><b>Ownership in senior management</b></p>	<ul data-bbox="987 710 1946 874" style="list-style-type: none"><li>▪ In monthly steering committee meetings <b>refinery General Managers presented the progress of EMS</b> in their refineries, which put them under pressure to show progress</li></ul>
 <p data-bbox="611 1037 875 1120"><b>Roll out to other refineries</b></p>	<ul data-bbox="987 1037 1946 1161" style="list-style-type: none"><li>▪ <b>Pull forward program</b> – training sessions conducted by change agents of the pilot sites for change agents from other sites</li></ul>



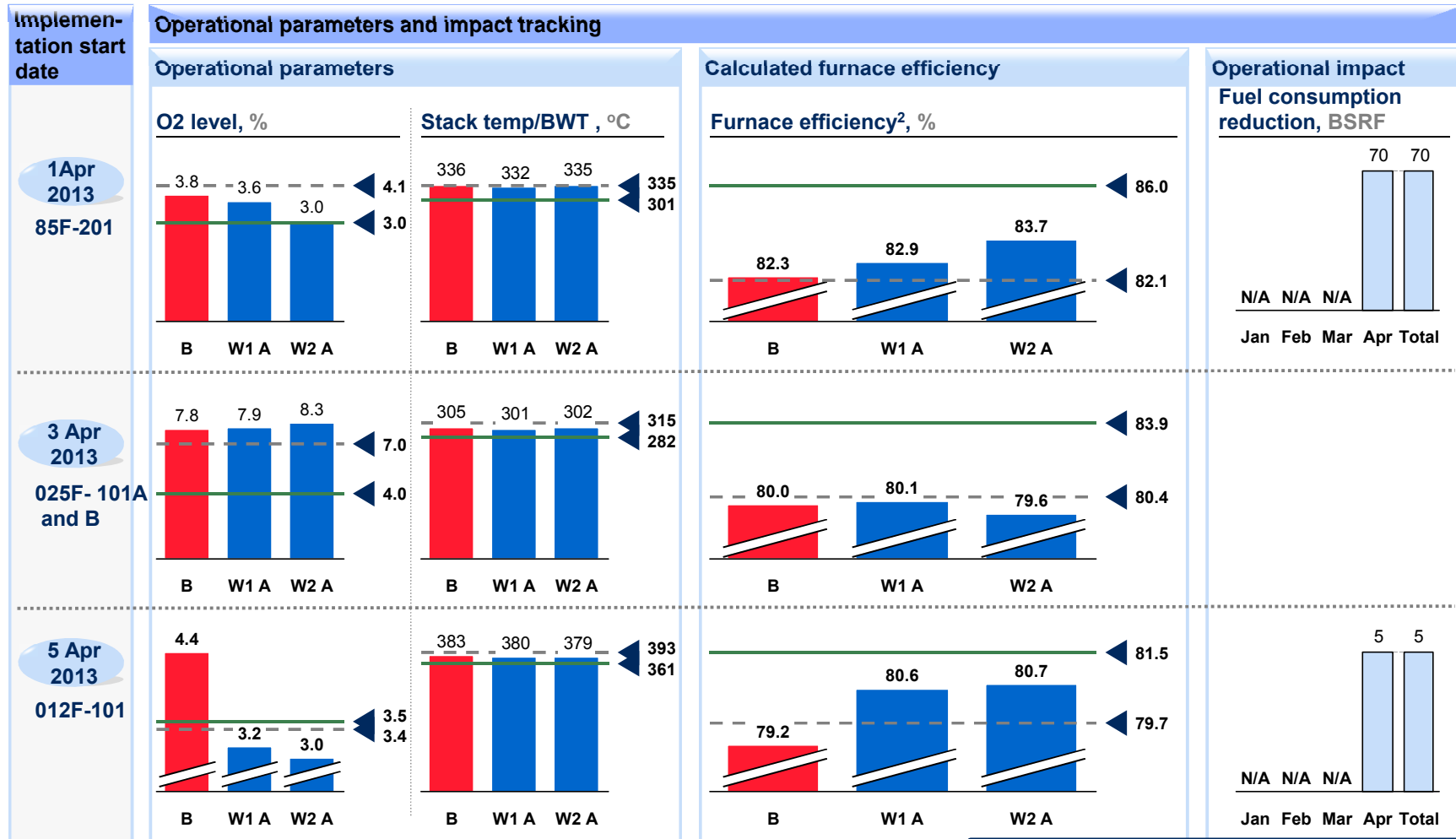
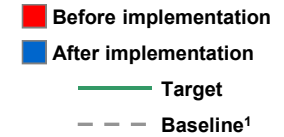
# We identified initiatives to take us to EII Quartile 1

- x.x Day to day operation
- x.x Minor capex<sup>2</sup>
- x.x Heavy capex<sup>3</sup>



1 Does not have EII impact but has potential to reduce energy cost    2 Does not require procurement and investment decision    3 Long lead times  
 4 Impact is not counted in the long term EII and cost reduction because of future CoG replacement

# Selected operational levers from were implemented in the plant as proof of concept



1 Baseline period is from Jan – Dec 2012, with abnormal data removed

More than USD 0.2 million/year of projected annualized impact from the 3 fired heaters



# We engaged an engineering firm to provide expertise for Capex Initiatives

## Snapshot of Compabloc PFS report

**PIPDEV**

**Option Compabloc Configuration:**

The refinery has already discussed with Alfa Laval a possible third heat exchanger train in Compabloc. Pipdev made a follow-up enquiry to Alfa Laval for a provisional design and budget price for a third train with the same heat duty given in Table 1.

**Table 3 - Alfa Laval quotation for Compabloc Design**

No. of shells:	2 in parallel
Size:	1.5m Width x 1.5m Length x 2.5m Height (per shell)
No tubes passes:	4 (per shell)
Materials:	254 SMO (High Moly Stainless)
Dry weight:	40 tons (total for both shells)
Operating weight:	43 tons (total for both shells)
Estimated cost:	550,000 \$US (total for both shells)
Delivery:	~35 weeks

Figure 2 illustrates a comparable installation of a set of 2 parallel Compablocs:

**Figure 2 – Illustration of Compabloc Exchanger Set**



**Key aspects of the Compabloc configuration option:**

- Residence time of ~15 seconds (total flow residue ~330 m3/hr, volume of Compabloc occupied by residue ~1.3 m3, so residence time = 1.3/330 hours, or 15 seconds.)
- Modest operating weight will allow economic location on structure as well as at grade
- "Self-cleaning" since designed to operate in "shear" so that the flow is consistent across the flow path. Cleaning should be infrequent if needed at all
- Lower Capital Cost – subject to confirmation at Feasibility Study stage
- Proven in heavy oil/fouling services – see Appendix A

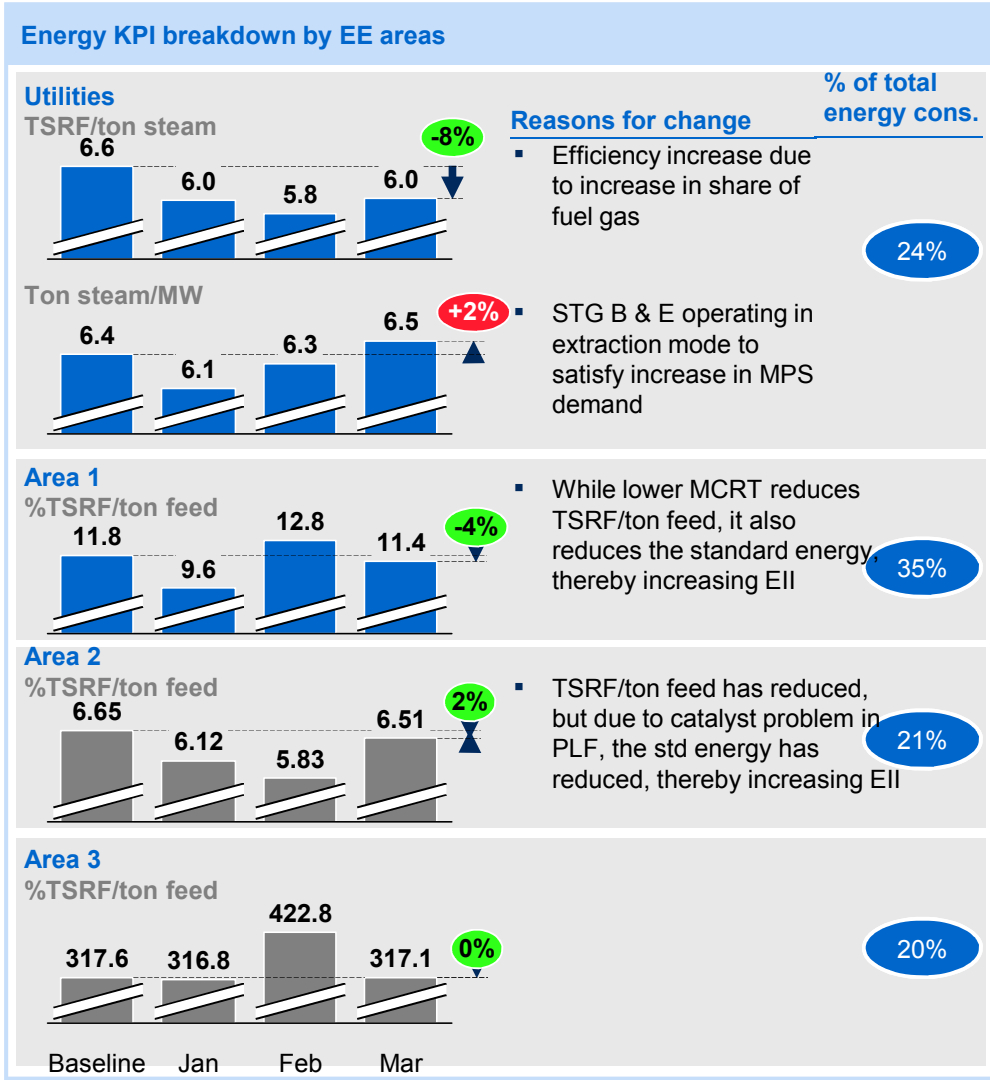
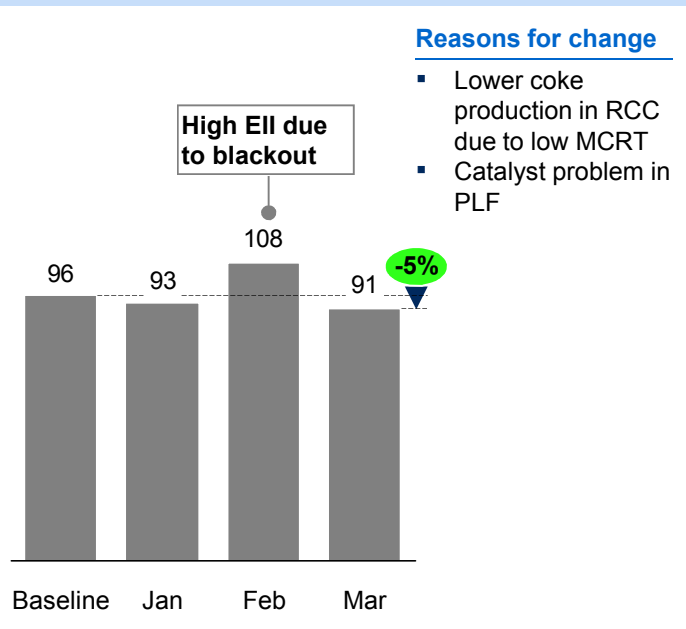
PF Study Prahwa 3rd Train rev-3 Page 9 of 22 April 2013

## Highlights of report

<b>Root cause analysis</b>	<ul style="list-style-type: none"> <li>▪ Loss in CIT due to fouling in HEX E110/E111</li> </ul>
<b>Investment package</b>	<ul style="list-style-type: none"> <li>▪ Welded plate HEX (e.g., combabloc) 2 parallel sets</li> <li>▪ Project cost = \$4.7mn</li> </ul>
<b>Impact analysis</b>	<ul style="list-style-type: none"> <li>▪ \$21mn/yr from debottlenecking of CDU</li> <li>▪ \$4.3mn/yr from reduced energy consumption due to higher CIT</li> </ul>
<b>Business case</b>	<ul style="list-style-type: none"> <li>▪ 1 yr counting only energy impact</li> <li>▪ 3 months including process impact</li> </ul>
<b>Action plan and project tracking template</b>	<ul style="list-style-type: none"> <li>▪ Estimated 1 years of project duration</li> <li>▪ However, significant increase possible due to approval and contracting process</li> </ul>

# We set up a KPI based system to track normalized energy efficiency for each refinery...

## EII achievements



**Equipment readiness was tracked on a weekly basis and action taken for low readiness areas**



	Boilers	Furnaces
Firing	100	100
Combustion air supply	100	95
Temperature indicator	100	100
Sootblowing	73	83
Drafting	100	83
Flow and pressure measuring	100	95
Others	100	100
Total	99	96

	Low readiness units	Readiness
Air registers	▪ 11-F-101	81
	▪ 12-F-101	80
	▪ 13-F-101	80
FDI / IDF	▪ 11-F-101	50
Soot-blowing	▪ 52B-101A	60
	▪ 52B-101B	60
	▪ 52B-101C	90
	▪ 52B-101D	90
	▪ 52B-101E	70
	▪ 52B-101F	67
	▪ 15B-101	48
Stack damper	▪ 14F-101	75
Draft gauge	▪ 15B-101	50
	▪ 31F-101	67
	▪ 31F-102	67
	▪ 31F-103	67
	▪ 32F-101	0
	▪ 32F-102	0
	▪ 32F-103	0
	▪ 32F-104	0

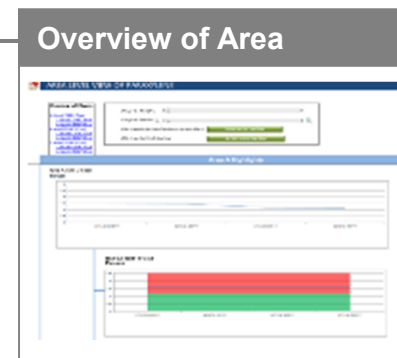
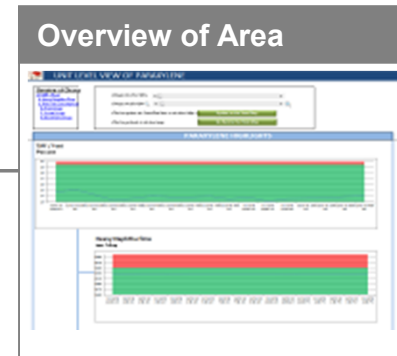
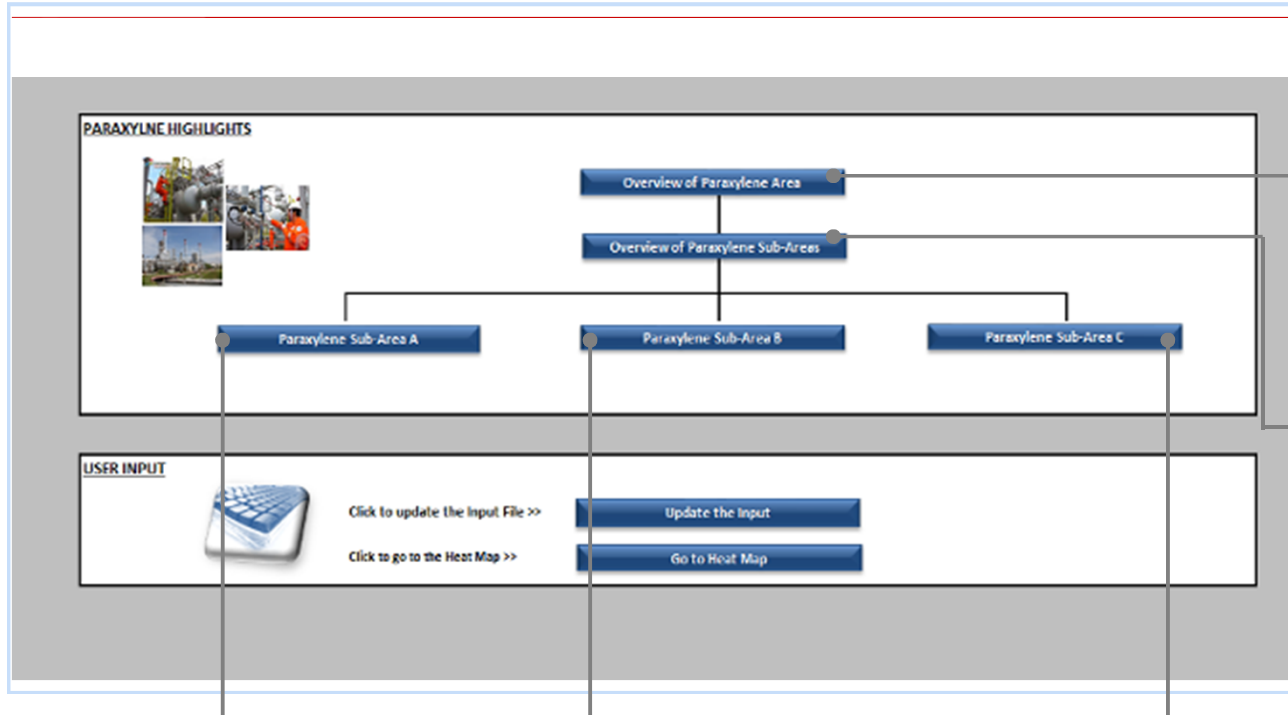
... which was cascaded down to every related position of the organization

Recommendations	
General Manager	<ul style="list-style-type: none"> <li>EII</li> </ul>
Senior Manager	<ul style="list-style-type: none"> <li>EII</li> </ul>
Production I manager	<ul style="list-style-type: none"> <li>EII in Production I area</li> </ul>
Production II manager	<ul style="list-style-type: none"> <li>TSRF/feed<sup>1</sup></li> </ul>
RPO manager	<ul style="list-style-type: none"> <li>None</li> </ul>
Turnaround manager	<ul style="list-style-type: none"> <li>% completion of energy-related initiatives recommended for TA</li> </ul>
MPS manager	<ul style="list-style-type: none"> <li>Equipment &amp; accessories readiness for energy-related equipment<sup>2</sup></li> </ul>
ME manager	<ul style="list-style-type: none"> <li>Lead time in energy-related repair/replacement work</li> </ul>
Procurement manager	<ul style="list-style-type: none"> <li>Service level of accessories/equipment/ service/catalyst for EE-critical equipment<sup>2</sup></li> </ul>
Reliability manager	<ul style="list-style-type: none"> <li>% of EE-related program improvement based on Master Plan</li> </ul>
Eng & Dev manager	<ul style="list-style-type: none"> <li>EII improvement gained from supporting programs based on EII roadmap; EII</li> </ul>
OPI manager	<ul style="list-style-type: none"> <li>EII improvement gained from supporting programs based on EII roadmap</li> </ul>

1 Only for units of which EII cannot be calculated 2 Details to be added in equipment readiness addendum



# We created performance dashboards to ensure effective performance dialogues...

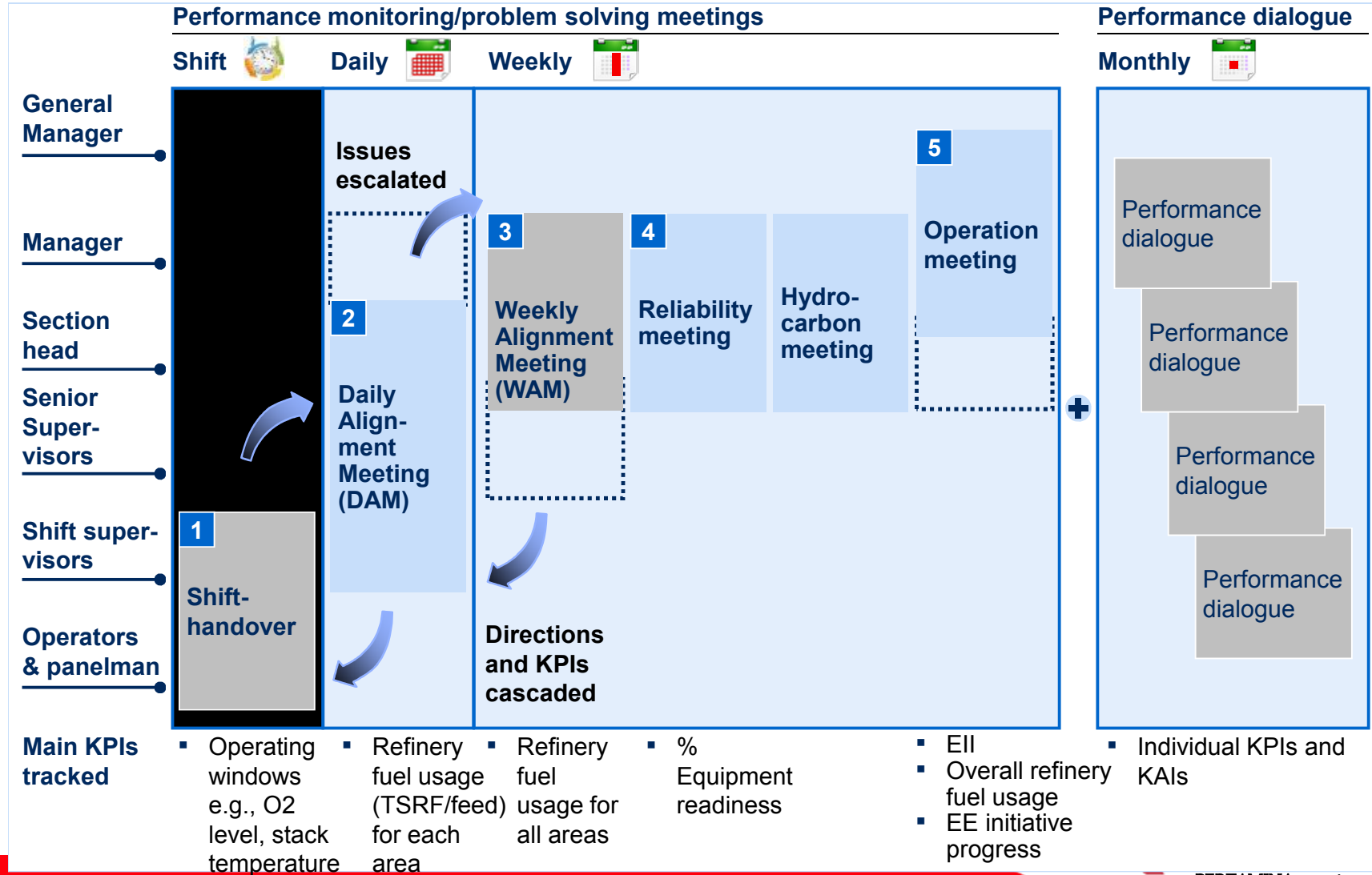


Each production area can leverage electronic dashboard as a tool to track energy-related KPI performance






... which were conducted at every level of the refinery

- Department-specific
- Cross-functional
- Optional, as-needed basis



### 3 bootcamps were conducted to upskill employees

	Bootcamp 1: "Basics of EMS"	Bootcamp 2: "Leading change"	Bootcamp 3: "Sustaining impact"
<b>Performance</b> 	Energy value chain <span>EMS-PF1</span> Theoretical limit <span>EMS-PF2</span> Energy loss framework <span>EMS-PF3</span> EII <span>EMS-PF4</span>	Load curve <span>EMS-PF5</span> Pinch analysis <span>EMS-PF6</span>	Cost curve <span>EMS-PF8</span> Energy and product quality <span>EMS-PF9</span> Rotating equipment analysis <span>EMS-PF7</span>
<b>Process</b> 	EMS brick architecture <span>EMS-PR1</span> Equipment readiness I <span>EMS-PR2</span> KPI & KAI cascading <span>EMS-PR3</span> Performance monitoring <span>EMS-PR4</span>	Equipment readiness II <span>EMS-PR5</span> Transformation design & implementation roadmap <span>EMS-PR6</span> Capex stage gate system <span>EMS-PR7</span>	Equipment readiness III <span>EMS-PR8</span>
<b>People</b> 		Frontline engagement <span>EMS-PE1</span> Stakeholder ownership <span>EMS-PE2</span>	Skill assessment system <span>EMS-PE3</span> Continuous improvement <span>EMS-PE4</span> Innovative learning mechanisms <span>EMS-PE5</span>

## Energy related competitions were conducted to keep frontline motivated

**120+** ideas have been submitted

**10** different areas involved in the competition, from manager to operator level

“ Reduce ammonium salt deposit in NHT unit by injecting wash water to inlet 31-E-104 ”

“ Increase vacuum condition in STG to reduce steam consumption ”

We have selected winners for best ideas based on impact and creativity

**Best Ideas:**

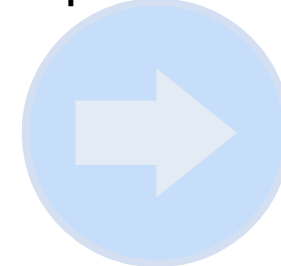
1. **Manager – Production 1**
2. **Operator - RCC**
3. **Junior Engineer - Process Engineering**



Next step is to add ideas into initiatives roadmap

**Actions:**

- **Insert realistic ideas into roadmap for future implementation**





PEOPLE: PIVOTAL POSITION

**30+ pivotal positions across seven functions have been coached to drive change and ensure EMS sustainability**



People

“Pivotal positions” is an initiative under “People” to ...

- Drive positive change to improve EE mindset
- Lead key initiatives to drive implementation and realize impact
- Provide guidance and inputs to shape EMS brick codification
- Enable sustainability by acting as EMS role models for the rest



**30+** pivotal position from GM to managers and section heads have been identified and coached in Wave 1



**7** different functions are involved to drive change and ensure EMS sustainability



**~300** coaching sessions (formal and informal) have been conducted in the last 8 months



# A comprehensive guidebook on energy efficiency was created to codify all related information

**Topic**

**Chapter 1: Overview**

**Chapter 2: Content**

**2.1 Energy monitoring**

**2.1.1 EII baseline**

**2.1.2 KPI/KAI cascading**

**2.1.3 Performance management**

**2.1.4 Equipment readiness**

**2.2 Competency toolbox**

**2.3 Best practice**

**2.3.1 Operations**

**2.3.1.1 Process units**

**2.3.1.1.1 Columns**

**2.3.1.1.2 Furnaces**

**2.3.1.2 Utilities**

**2.3.1.2.1 Steam system**

**2.3.1.2.2 Power system**

**2.3.1.2.3 Cooling system**

**2.3.1.2.4 Fuel management**

**2.3.1.2.5 Hydrogen management**

**2.3.1.3 Common equipment**

**2.3.1.3.1 Heat exchangers**

**2.3.1.3.2 Compressors**

**2.3.1.3.3 Pumps and motors**

**2.3.1.3.4 Tanks**

**2.3.2 Infrastructure**

**2.3.2.1 Stage-gate system**

**2.3.2.2 EE capex projects**

**Chapter 3: Knowledge and capability building**

**Chapter 4: Audit and compliance**

**Snapshots of EMS bricks**

Brick ID	Typical operating range	Monitoring frequency	Monitoring ITC	Monitoring ITC	Energy efficiency improvement measure
1	0-2%	2 times / shift	2nd Shift, Field operators	2nd Shift, Field operators	- Adjust air pressure and regulate - In Automatic Direct Control & Stack Control
2	N/A	2 times / shift	Field operator	Field operator	- Some appearance water / moisture - Manual adjustment for poor combustion
3	N/A	Continuously	Control room operator	Control room operator	- Clean convectors in exhaust duct - Repair/ Replace Combustion Air Pre-heater - Refer to EE improvement measures related to CO level and temperature
4	3000 °C	One-time	Check after TA	Maintenance inspector	- Replace the refractory with improved quality - Apply high sensitivity coating
5	N/A	Visually	Process Operator	Field operator	- Improve cleaning on upstream exchanger - Refer to EE improvement measures related to CO level and temperature
6	210-2 mm water gauge at the exit of the reheat section (water arch)	2 times / shift	Field operator	Field operator	- Refer to EE improvement measures related to CO level and temperature
7	400 ppm	2 times / shift	Field operator	Field operator	- Refer to EE improvement measures related to CO level and temperature
8	Ratio between steam pressure and fuel oil pressure should be in the range of 20-25% higher than fuel oil pressure	1 time / shift	Field operator	Field operator	- Adjust of ratio controller set point - in that case the same automatically
9	Temperature difference between combustion section inlet and outlet	Daily	Control room operator	Control room operator	- Cleaning during TA - Stop-blowing (especially on shifted heater)
10	Insulation at external process piping	One-time	Check after TA	Maintenance inspector	- Installation of suitable insulation
11	Air leakage into the process	Daily	Field operator	Field operator	- See any location whenever it leaking
12	Stack Heat Temperature	One-time	Control room operator	Control room operator	- Refer to EE improvement measures related to CO level and temperature

Illustration 2.3.1.1.2.3.1: Therm rules for improving energy performance. There are 12 key performance metrics that need to be monitored and managed regularly in a typical Fired Heater that contribute to good and energy-efficient operation.

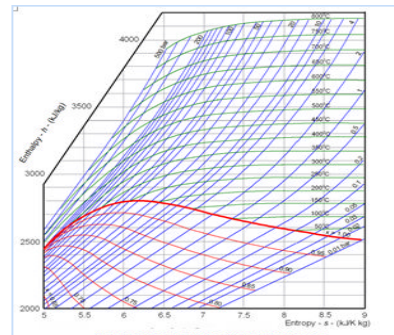


Illustration 2.3.1.1.2.3.1: Steam turbine Mollier diagram. It is a fact that increasing a steam turbine inlet temperature either increases output power or allows a reduction in steam flow while maintaining the original power, and so the temperature should be the maximum that is safe for the turbine. The Mollier Diagram clearly shows that increasing temperature has a far greater impact on steam enthalpy than increasing pressure.

If the temperature is too low, then there is a serious risk to the LP blades of a condensing turbine due to erosion from the droplets of condensate that form in the exhaust.

Condensers are fitted with an internal baffle plate and a connection to the inert gas removal system. The baffle plate ensures that inert gas is pulled out to a level below the lowest condenser tubes. The sketch below illustrates this point.

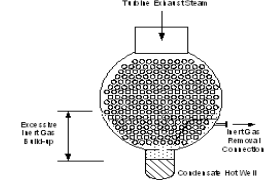


Illustration 2.3.1.2.2.4: Steam turbine surface condenser. If the inert gas removal is not working correctly, then some of the lower water tubes are bypassed in inert gas (note that the gas collects at the bottom due to its weight). This means that steam condensate from the upper tubes runs through the inert gas and over the lower tubes. Since the tubes are full of cold water, the condensate temperature drops below the exhaust steam saturation temperature – it is 'sub-cooled'.

The key observation is that if the hot well temperature is less than the exhaust steam temperature, then there is excessive inert gas in the condenser.

**Impact on energy efficiency**  
For condensing turbines, highest efficiency is achieved under when exhaust in under vacuum

**Typical operating range**  
As close to zero as possible without excessive moisture

**Monitoring mechanism**  
o Frequency of monitoring

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## EMS activities documentary .....

“Month of energy” kicked off by GM: is a good start to encourage energy initiatives, but more sustained collaborative effort required



Boiler & Furnace optimization upskilling address operators capability needs



RCPS methodology was applied on energy performance dialog



Boiler & Furnace competition : periodically rotating cross-audits will be performed to evaluate team performance and promote learning



## EMS activities documentary .....

Energy Patrol to build energy awareness for all .....



Steam leak recovery competition : effectively reducing loss of energy



Energy campaign design: is an integral part of the EMS



Cross functional meeting can enable regular performance reviews



*Thank you*

